

TERMS & CONDITIONS

Effective Date (Updated) : 1/1/2026

Website: <https://sacredcomfortcare.com>

Business: Sacred Comfort Care™ ("Sacred Comfort Care," "we," "us," "our")

1) Agreement to Terms

By accessing this website or purchasing, registering for, or participating in any Sacred Comfort Care™ training, course, event, digital product, or service (collectively, "Services"), you agree to these Terms & Conditions.

2) Educational Information; Not Medical Advice

Our Services are educational and supportive and are not medical, nursing, mental health, legal, or other professional advice. Participation does not create a provider-patient relationship. If you are experiencing a medical or mental health emergency, call 911 or seek appropriate professional care.

3) Eligibility

You must be at least 18 years old (or the age of majority where you live) to purchase or enroll unless a parent/guardian provides written consent.

4) Registration, Payment, and Access

- Prices are listed in U.S. dollars unless stated otherwise.
- You agree to provide current, complete, and accurate purchase and registration information.
- Access to digital content (recordings, downloads, course materials) begins upon purchase/enrollment unless stated otherwise.
- We may use third-party providers to deliver Services and process payments.

5) Cancellation / Refund / Transfer Policy (Trainings & Programs)

Your cancellation request must be received in writing at Jacki@sacredcomfortcare.com

- 14 days or more before the start date: You will receive a full refund minus a \$40 administrative fee, or you may transfer your registration to a future training if space allows.

- 7–13 days before the start date: You are eligible for a 50% refund, or you may apply the full amount as a credit toward a future training to be used within 12 months.
- Less than 7 days before the start date, or failure to attend after the training begins: Non-refundable, as space has been reserved and materials prepared.
- Serious illness, emergency, or unforeseen hardship: Please reach out as soon as possible. We may, at our discretion, consider alternatives such as a transfer or credit.

Digital products / recordings: Unless otherwise stated or required by law, digital purchases are non-refundable due to immediate access.

6) Participant Conduct (Classes, Groups, Community Spaces)

To protect a respectful learning environment, you agree to:

- Treat others with dignity and refrain from harassment, hate speech, or disruptive behavior
- Maintain confidentiality of personal stories shared by other participants
- Not record sessions or redistribute materials without written permission
We may remove a participant, without refund, for conduct that compromises safety, privacy, or the learning environment.

7) Intellectual Property

All website and course content (including logos, text, graphics, videos, manuals, worksheets, and training frameworks) is owned by Sacred Comfort Care™ or licensed to us and is protected by intellectual property laws. Screenshots of training sessions or other encounters is prohibited.

You may not copy, reproduce, distribute, sell, teach, or create derivative works from our materials without prior written permission, except as explicitly allowed for personal use within a course.

8) Third-Party Links and Platforms

Our website may include links to third-party sites or tools. We are not responsible for their content, policies, or practices.

9) Disclaimer of Warranties

Services are provided “as is” and “as available.” We make no guarantees of specific outcomes.

10) Limitation of Liability

To the fullest extent permitted by law, Sacred Comfort Care™ will not be liable for indirect, incidental, consequential, special, or punitive damages arising from your use of the website or Services. Our total liability for any claim will not exceed the amount you paid us for the specific Service at issue.

11) Indemnification

You agree to indemnify and hold harmless Sacred Comfort Care™ from any claims, losses, liabilities, and expenses arising from your misuse of the website/Services or violation of these Terms.

12) Changes to These Terms

We may update these Terms at any time. The Effective Date will reflect the most current version. Continued use of the site constitutes acceptance.

13) Governing Law

These Terms are governed by the laws of the State of Ohio, without regard to conflict of law principles.

14) Contact

Email: jacki@sacredcomfortcare.com

PRIVACY POLICY

Effective Date (Update) : 1/1/2026

Sacred Comfort Care™ (“we,” “us”) respects your privacy. This Privacy Policy explains what we collect, how we use it, and your choices.

1) Information We Collect

We may collect:

- Contact details (name, email, phone number if provided)
- Purchase/registration details (programs enrolled, transaction history)
- Payment processing data (handled by payment processors; we do not store full card numbers)

- Messages you send (contact forms, emails, support requests)
- Technical data (IP address, device/browser info, pages visited, approximate location, cookies)

2) How We Use Information

We use information to:

- Provide and administer Services (registration, access, customer support)
- Process payments and send confirmations/receipts
- Communicate about your training, changes, reminders, and support
- Send optional marketing emails (you can unsubscribe anytime)
- Improve the website and offerings (analytics, troubleshooting, performance)
- Protect against fraud and comply with legal obligations

3) Wix Hosting

Our website is hosted on Wix.com. Wix may collect and store certain information through its platform to provide hosting, security, and site functionality. Your information may be stored through Wix's data storage, databases, and general Wix applications.

4) Cookies & Analytics

We and our service providers may use cookies and similar technologies to operate the site and understand how visitors use it. You can manage cookies through your browser settings. Some features may not work properly if cookies are disabled.

5) How We Share Information

We may share information with:

- Service providers who help us operate (Wix, email services, course/meeting platforms, analytics tools, payment processors)
- Legal/compliance when required to comply with law, enforce policies, or protect rights and safety

We do not sell your personal information in the ordinary sense.

6) Email Communications

If you opt in, you may receive emails about trainings, resources, and offerings. You can unsubscribe via the link in any marketing email. Transactional emails (receipts, enrollment confirmations, important program updates) may still be sent.

7) Data Retention

We retain personal information only as long as necessary for legitimate business needs and legal/accounting requirements.

8) Security

We take reasonable measures to protect your information. No online transmission or storage method is 100% secure.

9) Your Choices

You may request to access, correct, or delete your personal information (subject to legal/administrative limits) by contacting Jacki@sacredcomfortcare.com.

10) Children's Privacy

This website is not intended for children under 13, and we do not knowingly collect personal information from children.

11) Changes to This Policy

We may update this Privacy Policy from time to time. The Effective Date will reflect the latest version.

12) Contact

Privacy questions: Jacki@sacredcomfortcare.com